300

A

Cost %

SERVICE Command and Control

30

SSP: Current Operations

DESCRIPTION

Coordinate and synchronize day to day and future operations for the garrison while maintaining situational awareness across the entire installation and area of responsibility. Provides technical expertise and leadership to ensure quality, timely and accurate collection and reporting to higher, adjacent and subordinate headquarters using classified and unclassified systems. Receive, analyze, recommend and disseminate timely and appropriate resources to internal and external requests for manpower, equipment and or services. Provide, operate, and maintain primary and redundant unclassified & classified communication systems.

COMPONENTS

Current Operations includes SIR, Command Reporting Requirements and mandatory, regulatory and directed garrison reporting including but not limited to:

- 1) Advise, assist and coordinate with Installation staff sections.
- 2) Enforces operational priorities for distributing Garrison assets.
- 3) Monitor and coordinate the (Command Control Communications Computers Intelligence Surveillance Reconnaissance (C4ISR).
- 4) Responsible to maintain current command alert rosters.
- 5) Direct appropriate resources in response to IMCOM and Senior Commander operational requirements.
- 6) Prepare and present command group briefings.
- 7) Develops, publishes and maintains the CCIR and EEFI
- 8) Prepare, publish and track operations orders based on command guidance.
- 9) Maintain a team to integrate Garrison operations.
- 10) Coordinate with internal/external organizations and units.
- 11) Coordinate necessary support to enable garrison training and operations.
- 12) Develop and manage a viable OPSEC program.
- 13) Develop, synchronize and publish Garrison master calendar.
- 14) Participate in NORTHCOM, ARNORTH, FORSCOM, FEMA, and othe designated conferences, meetings and exercises as required on COOP, DSCA, Emergency Management, and Pandemic Flu.Coordinate actions with the State Emergency Preparedness Liason Office (SEPLO) and other state and host nation emergency officials as required.
- 15) Maintain classified storage/COMSEC.
- 16) Surge operations to meet

consequence and managment requirements.

Manage Taskings:

1) Receive taskings (e.g. but not limited to Staff Action Control Officer (SACO),

Worldwide Individual Augmentee System (WIAS), Senior Commander, DA, Garrison IMCOM).

- 2) Conduct informal/formal coordination.
- 3) Conduct mission analysis and develop courses of action.
- 4) Gain approval or Respond to Reclama.
- 5) Establish an assignment and tracking system.
- 6) Coordinate Funding.
- 7) Issue task order and suspense.
- 8) Monitor suspense.
- 9) Develop reports / Inform HQ.

Events and Ceremonies:

1) Receive request.

- 2) Synchronize date, time, and location.
- 3) Conduct mission analysis and develop courses of action.
- 4) Conduct informal/formal coordination.
- 5) Gain approval on course of action.
- 6) Develop/issue a tasking or MOI.
- 7) Coordinate with support activities (FMWR, Band, PAO).
- 8) Monitor, conduct, participate, and facilitate IPRs.
- 9) Rehearse and adjust support.
- 10) Supervise or monitor execution. Required systems Include the following:
- 1) NIPRNET & SIPRNET data networks.
- 2) Secure Phone (STE) & Secure FAX.
- 3) Commercial Phone and DSN.
- 4) FAX.
- 5) Handheld and Base Station Trunked Radio Network.
- 6) Access to secure VTC and non-secure VTC capability.

Other systems may include but are not limited to:

- 1) SINCGARS Tactical Voice Network.
- 2) Post Sirens and mass notification systems.
- 3) Telephone Alert System (Communicator), Bulletin Board, and Geocast telephonic alert systems.
- 4) Windows Pop-up Network Instant messaging system.
- 5) Post Cable TV Command Channel programming.
- 6) Post-wide Cable TV Override, all channels.
- 7) Telephone Hotline to Units and Staff (Reverse 911).
- 8) Web-based emergency management C2 messaging system used with local, state, and federal emergency management offices.
- 9) Crash Phone for airfield.
- 10) Incident Management System (IMS). This is the JPM Guardian fielded emergency management hardware/software suite.

 April 2009 FY10 Final CLS Configurations

LEGAL STATUTE

▼ REGULATION

AR 530-1 (OPSEC)

AR 25-1 (Army Knowledge and Information Technology)

FM 3-0 (Army Operations) FM 6-0 (Command and Control) AR 600-8-105 (Military Orders)

DOD Directive 3020.26/AR 500-3 (Continuity of Operations)

AR 190-45 (SIR Reporting

AR 210-4 (ISR) AR 210-14 (DRRS-A)

AR 220-1 USR)

FM 6-99.2 (Reports/Message Formats)

MACOM Tasking Policy

DA PAM 500-5-1 (Individual Taskings & Support) FM 3-21.5 (Drill and Ceremony) - formerly FM 22-5

DA PAM 600-60 (Protocol and Etiquette)

AR 600-25 (Salutes, Honors, and Visits of Courtesy)

AR 360-1 (Army Public Affairs Program)

AR 840-10 (Flags, Guideons, Streamers, Tabbards and Automobile and Aircraft Plates)

DOD Directive 1005.6 (Display of National Flag at Half

Staff)

AR 600-20 (Army Command)

AR 25-12 (COMSEC)

AR 380-5 (INFOSEC)

AR 530-1 (OPSEC)

DODI 3020.40 (Defense Critical Infrastructure Program)
DOD Directive 3020.26/AR 500-3 (Continuity of Operations)

ARNORTH OPORD 2008-0108 (FP Order)

CUSTOMERS

Garrison and Senior Commander, IMCOM, higher, adjacent and subordinate units. Soldiers and Families. Retirees and civilians.

CRITICAL TO QUALITY CHARACTERISTICS

Responsive, accurate, technicaly proficient, functional, timely, safe. Taskings are timely, accurate, compassionate, consitent rules, realistic suspense, flexible, compliant, credible, clear in understanding of roles and relationships. Events & Ceremonies: Professional, timely, resourced, coordinated/synchronized, planned, rehearsed. Required systems: Redundancy, classified/unclassified, availability, reliability, mobility, accessability, compatability.

OUTPUT

MEASURE TARGET

Capability to coordinate and direct appropriate resources and enforce priorities in response to IMCOM, Garrison and Senior Commanders' operational requirements. Reports submitted IAW published reporting guidance. Tasks processed within the established suspense.

100% capability to meet IMCOM, Garrison and Senior Commanders' operational requirements

FORMULA

Existing Capability (Manpower and Systems) / Required Capability (Manpower and Systems)

DATA OWNER DATA SOURCE

Chief, Ops Branch ADD: IOC Logs, sent emails, and messages.

REPORTED TO FREQUENCY

Chief, Plans and Ops Division As Required (at least quarterly)

OUTCOME

MEASURE TARGET

Capability meets IMCOM, Garrison and Senior Commanders' operational requirement. Accurate reports submitted within established timelines. Tasks processed within the established suspense. Optimum and sustained use of FMC available communications systems.

100% capability to meet IMCOM, Garrison and Senior Commanders' operational requirements.

FORMULA

Existing Capability (Manpower and Systems) / Required Capability (Manpower and Systems)

DATA OWNER DATA SOURCE

Chief, Ops Branch ADD: IOC Logs, sent emails, and messages.

REPORTED TO FREQUENCY

Chief, Plans and Ops Division As Required (at least quarterly)

300

90-100%

A

Cost % 30

SERVICE Command and Control

SSP: Current Operations

CAPABILITY LEVEL - 1

COST FACTOR

PRIMARY WORK DRIVER

100 Geography, demographics and mission

OUTPUT PERFORMANCE TARGET

OUTCOME PERFORMANCE TARGET

90-100%

CUSTOMER VIEW

Full capability to coordinate and synchronize day to day and future operations for the garrison.

CAPABILITY LEVEL - 2

COST FACTOR

PRIMARY WORK DRIVER

75 Geography, demographics and mission

OUTPUT PERFORMANCE TARGET

OUTCOME PERFORMANCE TARGET

75-89% 75-89%

CUSTOMER VIEW

Full capability to coordinate, synchronize and provide situational awareness for only those actions necessary to maintain Health, Life and Safety and Command-directed Mission-Essential functions. Limited capability for shaping future operations and conducting short-suspense taskings.

CAPABILITY LEVEL - 3

COST FACTOR

PRIMARY WORK DRIVER

Geography, demographics and mission

OUTPUT PERFORMANCE TARGET

OUTCOME PERFORMANCE TARGET

60-74% 60-74%

CUSTOMER VIEW

Severely reduced capability to conduct Current Ops: Coordinates, synchronizes and provides situational awareness for only those actions necessary to maintain Health, Life and Safety.

300

R

Cost % **SERVICE Command and Control**

10

Disaster Preparedness & Crisis Response

DESCRIPTION

Provide Preemptive measures to protect health and safety, restore essential government services, and provide emergency relief to government, businesses and individuals affected by the consequences of all-hazards emergencies and acts of terrorism, both man-made and natural.

COMPONENTS

Includes but is not limited to:

- Identify, acquire and plan the use of resources needed to anticipate, prevent and or mitigate the effects of a disaster, threat or act of terrorism. - Anti-Terrorism Response
- Force Protection
- Severe Weather and Natural Disaster Response Plan
- Defense Support of Civil Authorities
- Immediate Response to local Civil Authorities
- Search and Rescue
- MASCAL operations and support to NDMS
- Hazardous Material Response Plan
- Composite Risk Management and Critical Infrastructure Key Resources (CI/KR) Risk Management Hazardous Material Response Plan
- Defense Critical Infrastructure Program
- CBRNE Response
- Identify and track installations participation in disaster relief operations.
- WMD plans, operations and exercises as EOP components.
- Develop supporting CCIR, PIR, EEFI and publish collection plans as required.
- RAM

LEGAL STATUTE

Title X, Section 407 of USC

Title 42 USC 5121 as Ammended Disaster Relief and Emergency Assistance (Stafford Act)

Homeland Security Presidential Directive 8 (Implement National Incident Management System)

HSPD - 5 AND 8. Katrina Recovery Improvement Act of 2006

▼ REGULATION

DOD Directive 3025.1 (Military Support to Civil Authorities)

DOD Directive 3025.15 (Military Assistance to Civil Authorities)

DOD Directive 5525.5 (DOD Cooperation with Law Enforcement)

DOD Directive 3020.36 (National Security Emergency Preparedness)

DOD Directive 3025.12 (Military Support for Civil Disturbances)

DOD Directive 3020.26/AR 500-3 (Continuity of Operations)

AR 525-27 Emergency Management

AR 525-13 (Force Protection)

DODI 2000.11 (Force Protection)

DODI 3020.40 (Defense Critical Infrastructure Program)

FM 5-0 (Army Planning and Orders Production)

HQDA EXORD 693-05 (Implementation of National Response Plan and

SECDEF Directive on Homeland Defense and Civil Support

HSPD -5, DODD 2000.18, AR 5-XX, NRF, NIMS, ARNORTH FP OPORD, DA PI PLAN, NORTHCOM FP CONOPS, SECDEF Directive on Homeland Defense and Civil Support.

CUSTOMERS

Higher, adjacent, subordinate units, organizations, agencies, Soldiers and Families

CRITICAL TO QUALITY CHARACTERISTICS

Timeliness, clarity of direction, rapid response, rapid decision-making ability, established communication ability (internal and external), well-trained staff, technical proficiency, effectiveness, common operational picture, planning and risk management.

OUTPUT

MEASURE

TARGET

100% of plans validated within validation period

FORMULA

of plans validated / # of plans required to be validated

Existing response plans validated within past year

DATA OWNER

DATA SOURCE Chief, Ops Branch Op Center Logs, AARs, existing OPLANS

REPORTED TO

FREOUENCY

Quarterly

Chief, Plans & Ops Division

OUTCOME

MEASURE

TARGET

Corrective actions completed or elevated for identified weaknesses, findings and observations

100% of corrective actions completed or elevated

April 2009

FY10 Final CLS Configurations

692

FORMULA

of corrective actions either completed or elevated / # of corrective actions identified

DATA OWNER

Chief, Ops Branch

REPORTED TO

Chief, Plans & Ops Division

DATA SOURCE

Op Center Logs, AARs, existing OPLANS

FREQUENCY

Quarterly

300

B

SERVICE Command and Control

Cost % 10

Disaster Preparedness & Crisis Response

CAPABILITY LEVEL - 1

COST FACTOR

PRIMARY WORK DRIVER

100 # of plans to develop, approve, and validate

OUTPUT PERFORMANCE TARGET

> 90 - 100% Annually

OUTCOME PERFORMANCE TARGET

> 95 - 100% of Plans Validated Annually with a Full-Scale Exercise (observed exercise that meets established standards and criteria against an approved scenario. TTX, FE, FSE as necessary to demonstrate a capability or real-world execution.) or

CUSTOMER VIEW

Disaster Preparedness & Crisis Response Plans developed, approved and validated annually through full-scale exercise or real-world execution and documented in the AAR with Improvement Action Plan to HSEEP standards.

CAPABILITY LEVEL - 2

COST FACTOR

PRIMARY WORK DRIVER

of plans to develop, approve, and validate

OUTPUT PERFORMANCE TARGET

OUTCOME PERFORMANCE TARGET

> 95 - 100% of Plans Validated with a table-top exercise or Rehearsal Of Concept

(ROC) drill

> 90 - 100% Annually

CUSTOMER VIEW

accomplished in the year but not necessarily simultaneously in the same exercise and documented in the AAR with Improvement Action Plan to HSEEP standards.

CAPABILITY LEVEL - 3

Disaster Preparedness & Crisis Response Plans have been developed and validated by table-top exercise or Rehearsal Of Concept (ROC) drill. All required tasks

COST FACTOR

PRIMARY WORK DRIVER

50

of plans to develop, approve, and validate

OUTPUT PERFORMANCE TARGET

OUTCOME PERFORMANCE TARGET

> 95 - 100% of Plans developed and staffed with stake-holders

CUSTOMER VIEW

> 90-100% Annually

Disaster Preparedness & Crisis Response Plans have been developed and staffed with stake-holders. Plans approved and "most likely hazards" "or "highest risk" Disaster Preparedness and Crisis Response plans validated annually through TTX or FE and documented in the AAR with Improvement Action Plan to HSEEP standards.

300

١

Cost %

SERVICE Command and Control

25

SSP: Installation Operations Center

DESCRIPTION

This SSP ensures the installation maintains 24/7 capability as required (defined as scalable through telecommunications and physical presence) for situational awareness (SA) and Common Operating Picture (COP) of critical information and events, allowing the Senior Commander and the Garrison Cdr to make informed and timely decisions, and provides an expandable base of operations to execute the Anti-Terrorism/Force Protection and All Hazards Response Plan Contingeny Operations (real world or exercise) and ARFORGEN. Plan, coordinate, resource, support, and Execute support to real world events and directed exercises (internally and externally) and ARFORGEN IAW commander's guidance, directives, regulations and OPLANS/CONPLANS and Exercise Directives.

COMPONENTS

- Inform commanders and staff of current and future events.
- Provide notification to units, staff, employees and family members when disaster strikes.
- Maintain liaison activities with other authorities (Local, State, Federal, National, Joint Services Agencies, International; e.g. FEMA, host nation mil. and civ.)
- Maintain communications and share COP within the installation, local, state and federal authorities, lateral, supporting and supported command, agencies and governments, and with higher HQs.
- Receive reports from off installation, Incident Command Posts, higher headquarters, and process the information.
- Establish, train, and operate the Installation Operations Center IAW applicable FPCON Measures and available resources.
- Train Crisis Action personnel and Installation Operations Center in accordance with applicable policy and regulatory guidance.
- Allocate adequate space to conduct Crisis Action operations.

Real World Event (could be ARFORGEN event) or Exercise Execution:

- 1) Discover planning weaknesses, reveal resource gaps, improve coordination, practice use of communication networks, clarify roles and responsibilities, improve individual and organizational performance, and improve readiness;
- 2) Coordinate funding requirements (RM);
- 3) Identify, resource and train white cell, blue cell, red cell OT/OC and role players;
- 4) Develop exercise training objectives;
- 5) Establish timeline;
- 6) Conduct planning conferences;
- 7) Designate an exercise director;
- 8) Develop Master Scenario Event Lists (MSELs);
- 9) Coordinate with internal/external agencies and mission elements;
- 10) Perform risk analysis:
- 11) Brief Senior Commander;
- 12) Coordinate for life-support;
- 13) Conduct a hot-wash and formal AAR:
- 14) Publish the AAR results to higher, lower and adjacent headquarters;
- 15) Revise, update OPLANs (ALL Moved to Plan/Exer)

☐ LEGAL STATUTE

Title X, Section 407 USC

Title 42 USC 5121 as amended

Disaster Relief and Emergency Assistance (Stafford Act)

Homeland Security Presidential Directive 8 (Implement NIMS)

Post Katrina Emergency Reform Act

Economy Act

HSPD 5

✓ REGULATION

AR 190-45 (Serious Incident Reporting)

AR 600-20 (Army Command Policy)

AR 525-13 (Force Protection)

DODI 2000.11 (Force Protection)

FM 6-0 (Command and Control)

AR 600-8-105 (Military Orders)

DOD Directive 3020.26/AR 500-3 (Continuity of Operations)

AR 350-28 (Army Exercises)

AR 350-1 (Army Training)

FM 7-0 (Army Training)

DODI 2000.11 (Force Protection)

HQDA EXORD 693-05 (Implementation of National Response Plan and NIMS)

ARNORTH OPORD 2008-0108 (FP Order)

AR 25-12 (COMSEC)

AR 380-5 (INFOSEC)

AR 530-1 (OPSEC)

NRF

NIMS

DODD 2000.18

National Response Framework

DoD Strategy for Homeland Defense and Civil Support

UFC 4-010-23 15 July 2008

FM 3-0 (Operations)

CUSTOMERS

Higher, adjacent, subordinate units, organizations, agencies, Soldiers and Families

CRITICAL TO QUALITY CHARACTERISTICS

Relevency, a safe, fully functional facility, capable of classified/unclassified operations, responsiveness, availability, timeliness, expandable, compatability (internal/external), competency, redundancy. Execute support to real world events or exercise of plans are relevent, targeted, measurable, observable, valid, rehearsable, resourced, synchronized, supportable, timely, integrated and communicated through trained personnel (CAT).

OUTPUT

100%

MEASURE TARGET

Maintain an Installation Operations Center that supports integrated Command and Control functions. 5 Required Systems at all Installations: Nonsecure telephone, secure telephone, NIPR, SIPR and Automated Message Handling System.

FORMULA

Assigned # personnel + Operational # Systems / Required # personnel + Required # Systems = Percentage (%)

DATA OWNER DATA SOURCE

Chief, Ops Branch ADD: Event Logs, AARs, CDR feedback

REPORTED TO FREQUENCY

Chief, Plans and Ops Division As required (at minimum quarterly)

OUTCOME

100%

MEASURE TARGET

Ability to provide SA and COP to Garrison Commander, higher, adjacent, and subordinate units. 5 Required Systems of All Installations: Nonsecure telephone, secure telephone, NIPR, SIPR and Automated Message Handling System.

FORMULA

Assigned # personnel + Operational # Systems / Required # personnel + Required # Systems = Percentage (%)

DATA OWNER DATA SOURCE

Chief, Ops Branch ADD: Event Logs, AARs, CDR feedback

REPORTED TO FREQUENCY

Chief, Plans and Ops Division As required (at minimum quarterly)

300

SERVICE

Command and Control

Cost % 25

Installation Operations Center

CAPABILITY LEVEL - 1

COST FACTOR

PRIMARY WORK DRIVER

100

Geography, demographics and mission. Threat, assessment and vulnerability analysis.

OUTPUT PERFORMANCE TARGET

90-100%. No significant personnel limitations; all communications systems operational; all events supported without negatively affecting other DPTMS functions.

OUTCOME PERFORMANCE TARGET

90-100%. No significant personnel limitations; all communications systems operational; all events supported without negatively affecting other DPTMS functions.

CUSTOMER VIEW

Timely and accurate vertical and horizontal reporting of routine and classified information, recurring reports, and support to ARFORGEN, exercises, and contingency operations. All events supported without negatively affecting other DPTMS functions. IOCs at Power Generating Platforms (PGP) and Power Projection Platforms (PPP) will normally have 24/7 operations (Regions validate requirement). All other IOCs will operate during duty hours; mission personnel/staff duty/military police handle reports during non-duty hours. All IOCs will have a dedicated facility, and will be capable of surging to 24/7 for limited time (up to 7 days) to support ARFORGEN, exercises and contingencies without impact to other DPTMS core functions.

CAPABILITY LEVEL - 2

COST FACTOR

PRIMARY WORK DRIVER

65

Geography, demographics and mission. Threat, assessment and vulnerability analysis.

OUTPUT PERFORMANCE TARGET

75-89%. No significant personnel limitations; at least one means of secure communications operational; all events supported without negatively affecting other DPTMS functions.

OUTCOME PERFORMANCE TARGET

75-89%. No significant personnel limitations; at least one means of secure communications operational; all events supported without negatively affecting other DPTMS functions.

CUSTOMER VIEW

Timely and accurate vertical and horizontal reporting of routine and classified information, recurring reports, and support to ARFORGEN, exercises, and contingency operations. All events supported without negatively affecting other DPTMS functions. IOCs at Power Generating Platforms (PGP) and Power Projection Platforms (PPP) will normally have 24/7 operations (Regions validate requirement). All other IOCs will operate during duty hours; mission personnel/staff duty/military police handle reports during non-duty hours. All IOCs will have a dedicated facility, and will be capable of surging to 24/7 for limited time (up to 7 days) to support ARFORGEN, exercises and contingencies without impact to other DPTMS core functions.

CAPABILITY LEVEL - 3

COST FACTOR

PRIMARY WORK DRIVER

35

Geography, demographics and mission. Threat, assessment and vulnerability analysis.

OUTPUT PERFORMANCE TARGET

60-74%. Personnel shortages and/or non secure communications capability only. IOC cannot operate 24/7 for even a limited time without moderate impact to other DPTMS functions.

OUTCOME PERFORMANCE TARGET

60-74%. Personnel shortages and/or non secure communications capability only. IOC cannot operate 24/7 for even a limited time without moderate impact to other DPTMS functions.

CUSTOMER VIEW

Timely and accurate vertical and horizontal reporting of routine and classified information, recurring reports, and support to ARFORGEN, exercises, and contingency operations. All events supported without negatively affecting other DPTMS functions. IOCs at Power Generating Platforms (PGP) and Power Projection Platforms (PPP) will normally have 24/7 operations (Regions validate requirement). All other IOCs will operate during duty hours; mission personnel/staff duty/military police handle reports during non-duty hours. All IOCs will have a dedicated facility, and will be capable of surging to 24/7 for limited time (up to 7 days) to support ARFORGEN, exercises and contingencies without impact to other DPTMS core functions.

300

D

Cost %

SERVICE Command and Control

15

SSP: Planning and Exercies

DESCRIPTION

Provides the technical expertise and leadership to synchronize and integrate garrison operations into support for CONPLANS, OPLANS, FUNCPLANS, SORs, OPORDs, and Stationing Actions. Plan, coordinate, resource, and develop support for directed exercises (internally and externally) and ARFORGEN IAW commander's guidance, directives, regulations and OPLANS/CONPLANS

COMPONENTS

Planning involves:

- -USAG liaison with Senior Commander's staff (normally G3/5) during planning for Installation events and requirements (RESET, COOP, Operations Center SOP, Crisis Management, Anti-Terrorism, Force Protection).
- -Synchronize and coordinate garrison plans with local, state, federal, and host nation military and civilian agencies as necessary.
- -Conduct MDMP training for garrison staff.
- -Attend In-Progress Reviews (IPRs) and working group meetings.
- -Participate in Anti-Terrorism Working Groups or Threat Fusion Cells.
- -Participate in site surveys and reconnaissance trips in support of planning functions.
- -Prepare and participate in briefings for the Garrison Commander and Senior Commander during the MDMP. Briefings may include Information, Decision, Mission Analysis, Course of Action (COA) briefs, Staff briefings.
- -Review and consolidate USAG staff estimates and annexes and present to Senior Commander.
- -Form and lead a garrison Operations Planning Group to conduct MDMP and produce products such as garrison COOP.
- -Provide input to the USAG Strategic Plan, RESET OPORD and DEPORD and other

orders as required. Planning involves:

- -USAG liaison with Senior Commander's staff (normally G3/5) during planning for Installation events and requirements (RESET ARFORGEN, COOP, Operations Center SOP, Crisis Management, Anti-Terrorism, Force Protection).
- -Synchronize and coordinate garrison plans with local, state, federal, and host nation military and civilian agencies as necessary.
- -Conduct MDMP training for garrison staff.
- -Attend In-Progress Reviews (IPRs) and working group meetings.
- -Participate in Anti-Terrorism Working Groups or Threat Fusion Cells.
- -Participate in site surveys and reconnaissance trips in support of planning functions.
- -Prepare and participate in briefings for the Garrison Commander and Senior Commander during the MDMP. Briefings may include Information, Decision, Mission Analysis, Course of Action (COA) briefs, Staff briefings.
- -Review and consolidate USAG staff estimates and annexes and present to Senior Commander.
- -Form and lead a garrison Operations Planning Group to conduct MDMP and produce products such as garrison COOP.
- -Provide input to the USAG Strategic Plan, RESET OPORD and DEPORD OPLAN,

Deployment OPLAN and Plans and other orders as required.

Exercise Execution:

- 1) Discover planning weaknesses, reveal resource gaps, improve coordination, practice use of communication networks, clarify roles and responsibilities, improve individual and organizational performance, and improve readiness;
- 2) coordinate funding requirements (RM);
- 3) Identify, resource and train white cell, blue cell, red cell OT/OC and role players;
- 4) Develop exercise training objectives;
- 5) Establish timeline;
- 6) Conduct planning conferences;
- 7) Designate an exercise director;
- 8) Develop Master Scenario Event Lists (MSELs);
- 9) Coordinate with internal/external agencies and mission

elements:

- 10) Perform risk analysis;
- 11) Brief Senior Commander;
- 12) Coordinate for life-support;
- 13) Conduct a hot-wash and formal AAR;
- 14) Publish the AAR results to higher, lower and adjacent headquarters;
- 15) Revise, update OPLANs.

Title X and Presidential Directive. HSPD 5, 8, 12, Homeland Security Law. Post Katrina Emergency Reform Act.

✓ REGULATION

 $FM\ 5\text{--}0\ (Army\ Planning\ and\ Orders)$

AR 600-8-105 (Military Orders)

DOD Directive 3020.26/AR 500-3 (Continuity of Operations)

FM 34-130 (Intel Prep of Battlefield)

AR 11-33 (Army Lessons Learned Program)

AR 530-1 (OPSEC)

FM 100-14 (Risk

Management)

AR 350-28 (Army Exercises)

AR 350-1 (Army Training)

FM 7-0 (Army Training)

DODI 2000.11 (Force Protection)

HQDA EXORD 693-05 (Implementation of National Response Plan and NIMS)

CUSTOMERS

Garrison or Senior Commander. Staff, tenants, Soldiers, Families, supporting civil authorities

CRITICAL TO QUALITY CHARACTERISTICS

Thoroughness, timeliness, prioritiezed, relevent, synchronized, complete, validated plans, adaptive, trained personnel, supportable, executable

OUTPUT

MEASURE
Staff conducts MDMP and produces a plan

TARGET 100%

FORMULA

of plans produced by staff / # of plans directed or required by the Garrison or Senior Commander

DATA OWNER DATA SOURCE

Chief, Plans Branch OPLANs, Directives, Command Guidance, AARs, Regulatory Guidance

REPORTED TO FREQUENCY

Chief, Plans and Ops Division As required (at least quarterly)

OUTCOME

MEASURE TARGET

Staff briefs Garrison or Senior Commander and gains approval 100%

FORMULA

of plans approved by Garrison or Senior Commander / # of plans produced by staff required to be approved by Garrison Cdr or SC.

DATA OWNER DATA SOURCE

Chief, Plans Branch OPLANs, Directives, Command Guidance, AARs, Regulatory Guidance

REPORTED TO FREQUENCY

Chief, Plans and Ops Division As required (at least quarterly)

300

D

Cost % SERVIC

SERVICE Command and Control

15

SSP: Planning and Exercies

CAPABILITY LEVEL - 1

COST FACTOR

PRIMARY WORK DRIVER

100

90-100%

of# of plans created, reviewed, and/or updated

OUTPUT PERFORMANCE TARGET

OUTCOME PERFORMANCE TARGET

90-100%

CUSTOMER VIEW

Health, Life and Safety and plans required by Law or Statute and >90% of plans directed or required by Garrison or Senior Commander

CAPABILITY LEVEL - 2

COST FACTOR

PRIMARY WORK DRIVER

75

of plans created, reviewed, and/or updated

OUTPUT PERFORMANCE TARGET

OUTCOME PERFORMANCE TARGET

75-89%

75-89%

CUSTOMER VIEW

Health, Life and Safety and plans required by Law or Statute and 50% > 75% of plans directed or required by Garrison or Senior Commander

CAPABILITY LEVEL - 3

COST FACTOR

PRIMARY WORK DRIVER

50

60-74%

of plans created, reviewed, and/or updated

OUTPUT PERFORMANCE TARGET

OUTCOME PERFORMANCE TARGET

60-74%

CUSTOMER VIEW

Health, Life and Safety and 0% > 60% of plans directed or required by Garrison or Senior Commander

300

 \mathbf{E}

Cost %

SERVICE Command and Control

10

Force Management

DESCRIPTION

Coordinate installation support for Army transformation operations, including but not limited to Grow The Army, Base Realignment And Closing, Global Defense Realignment and Posture, Modularity, other force structure and equipping modernization actions and ARFORGEN.

COMPONENTS

- Receive and review force integration plans to include Pending Unit Actions Lists (PUAL), Stationing Plans, MTOE and TDA modification plans, Operational Needs Statement (ONS) and Equipment Support Document (ESD) to determine support impacts to the Garrison.
- Coordinate issue of modernized equipment, Rapid Fielding Initiative (RFI), and Army Combat Uniforms (ACU) to installation units/activities.
- Coordinate, integrate, and synchronize garrison staff actions such as Master Planning, TDA authorization adjustments, contract modifications, garrison tasking proportional alignments, based on changes to supported force structure and associated impacts on facilities and base operations services.
- Coordinate for general instruction facilities to support new equipment training (NET).
- Participate in Installation and ACOM-level Force Transformation workshops, meetings and conferences
- · Conduct informal/formal coordination
- Identify Garrison Doctrine Organization Training Materiel Leadership Personnel and Facilities (DOTMLPF) requirements
- · Identify Garrison gaps and workarounds
- · Inform/brief Higher Headquarters
- Coordinate/provide Garrison support
- Coordinate the support to Force Integration & Stationing plans within resources adjust as required
- Analyze request for support and coordinate Garrison support to Army Test Command operations

☐ LEGAL STATUTE

BRAC

▼ REGULATION

AR 700-142 (Materiel Fielding)

AR 5-10 (Stationing)

DA PAM 700-142 (Materiel Fielding)

AR 710-2 (Supply Policy Below the National Level)

AR 71-32 (Force Development and Documentation - Consolidated Policies)

AR 5-18 (Army Stationing and Installation Plan)

FM 3-100.7 (Force Integration) Grow the Army Stationing Plan

Army Campaign Plan

CUSTOMERS

FORSCOM, TRADOC, ATEC, USAREUR, 8th Army, USARC, IMCOM

CRITICAL TO QUALITY CHARACTERISTICS

Timely, accurate, feasible, compliant, synchronized, executable, proactive, realistic, funded, understanding of roles and relationships

OUTPUT

MEASURE

TARGET

Coordinate and support with garrison resources force integration activities as required

100% of force integration activities coordinated and supported IAW guidance and directives

FORMULA

of activities coordinated and supported IAW guidance and directives / # of activities required to be supported IAW guidance and directives

DATA OWNER

DATA SOURCE

Chief, Ops Branch

Fielding Plans, OPORDS, Directives, ALARACT, SOUM

REPORTED TO

FREQUENCY

Monthly

Chief, Plans & Ops Division

OUTCOME

MEASURE

TARGET

Support all activities IAW guidance and directives

> 90 - 100%

FORMULA

of force integration and stationing activities supported within specified timeline / # of force integration and stationing activities required to be supported within specified timeline

DATA OWNER

DATA SOURCE

Chief, Ops Branch

Fielding Plans, OPORDS, Directives, ALARACT, SOUM

REPORTED TO

FREQUENCY

Chief, Plans & Ops Division

Monthly

300

 \mathbf{E}

Cost % SERVI

SERVICE Command and Control

10

SSP: Force Management

CAPABILITY LEVEL - 1

COST FACTOR

PRIMARY WORK DRIVER

100

Geography, demographics and mission

OUTPUT PERFORMANCE TARGET

OUTCOME PERFORMANCE TARGET

> 90 - 100%

> 90 - 100%

CUSTOMER VIEW

Capability to conduct simultaneous Army transformation operations. Can coordinate all materiel fielding and stationing actions and can participate in all on-post and off-post meetings and conferences.

CAPABILITY LEVEL - 2

COST FACTOR

PRIMARY WORK DRIVER

75

Geography, demographics and mission

OUTPUT PERFORMANCE TARGET

OUTCOME PERFORMANCE TARGET

> 75 - 89%

> 75 - 89%

CUSTOMER VIEW

Capability to conduct sequential Army transformation operations, with priority of effort directed by garrison commander. Limited capability to conduct some simultaneous Army transformation operations. Can coordinate most materiel fielding and stationing actions with near-term focus and can participate in on-post and limited off-post meetings and conferences.

CAPABILITY LEVEL - 3

COST FACTOR

PRIMARY WORK DRIVER

50

Geography, demographics and mission

OUTPUT PERFORMANCE TARGET

OUTCOME PERFORMANCE TARGET

> 60 - 74%

> 60 - 74%

CUSTOMER VIEW

Limited capability to conduct sequential Army transformation operations, with priority of effort directed by garrison commander. No capability to conduct simultaneous Army transformation operations. Can coordinate critical materiel fielding and stationing actions with near-term focus and can participate in on-post meetings only.

300

F

Cost %

SERVICE Command and Control

10

SSP: Compliance Programs

DESCRIPTION

Plan, coordinate, resource, support, execute, report, both internal and external organization compliance programs to evaluate/assist in core functions and competencies.

COMPONENTS

Develop internal (garrison) annual programs:

- · Review and synchronize IMCOM programs
- · Coordinate/synchronize inspections, certifications and audits
- · Conduct informal/formal coordination
- · Coordinate/train SMEs
- Conduct an in-brief, execute the program, and out-brief the results
- · Develop and publish a report
- Conduct follow-up as required/needed
- · Adhere to applicable laws, directives, regulations and/or SOPs
- · Coordinate Installation Readiness Reporting (DRRS-A) and ensure synchronization with CLS, ISR, SMS, ABC, and other systems.
- Coordinate BASOPS support to tenant Surety Programs and ensure compliance with all required standards of performance.
- Ensure resources in support of civil authorities are IAW MOA, MOU, Mutual Aid Agreements, FEMA Mission Assignments or other authorities.
- Coordinate the Organizational Inspection Program as receiver and provider to include reports of corrective action.
- Coordinate support to Open Skies Treaty.
- Coordinate support to Brushfire operations,
- Ensure compliance with Conventional Weapons Convention Treaty and coordinate program execution.
- · Coordinate Repatriation and NEO support operations.
- Coordinate/synchronize inspections, certifications and audits; e.g., OIP, GAO, AAA, IG.
- Manage the corrective actions, Reply by Endorsement and other Improvement Action Plans and follow-up actions as required. (OCONUS-only treaty/SOFA compliance)
- Coordinate external inspector support (Conventional Forces Europe {CFE})
- Coordinate life support, transportation, communication and facilities (CFE)
- Train and rehearse SMEs to facilitate inspections (CFE)

Schedule/coordinate and conduct required inspections

• Adhere to host-nation compliance requirements

☐ LEGAL STATUTE

International Treaties (OCONUS)
Federal Managers Integrity Act of 1982

Public Law 97-255 Title 31 USC - Accounting and Auditing Procedures Act

Status of Forces Agreement (OCONUS)

Chemical Weapons Convention

▼ REGULATION

AR 1-201 (Army Inspection Policy)

AR 11-2 (Management Control)

AR 20-1 (Inspector General Activities and Procedures)

MACOM IMCOM OIP Policies

HSPD 5, 8, 12

Surety references AR 50- series.

AR 220-1, (Readiness Reporting)

DRRS-A

OPENSKIES

BRUSHFIRE

NRC Regulations

CUSTOMERS

Higher, adjacent, subordinate units, organizations, agencies, Soldiers and Families

CRITICAL TO QUALITY CHARACTERISTICS

Relevent, targeted, measurable, observable, valid, rehearsable, resourced, synchronized, supportable, timeliness, trained personnel, integrated, ensures adherence to regulatory requirements, communicated

OUTPUT

MEASURE

TARGET

100% of required inspections conducted IAW guidance and directives

FORMULA

of required inspections conducted/supported IAW guidance and directives / # of inspections required to be conducted/supported IAW guidance and directives

DATA OWNER Chief, Ops Branch **DATA SOURCE**

AAR, CDR fb, OPORDS, IAPs, LLs, IRs and Audits

REPORTED TO

FREQUENCY

Per event

Chief, Plans & Ops Division

OUTCOME

MEASURE

TARGET

Corrective actions taken to correct compliance deficiencies (findings and observations)

100% of corrective actions completed or elevated

April 2009

FY10 Final CLS Configurations

703

FORMULA

of required inspections conducted/supported IAW guidance and directives / # of inspections required to be conducted/supported IAW guidance and directives

DATA OWNER

Chief, Ops Branch
REPORTED TO

Chief, Plans & Ops Division

DATA SOURCE

AAR, CDR fb, OPORDS, IAPs, LLs, IRs and Audits

FREQUENCY

Quarterly

300

F

Cost % SERVIC

SERVICE Command and Control

10

SSP: Compliance Programs

CAPABILITY LEVEL - 1

COST FACTOR

PRIMARY WORK DRIVER

100 # of required inspections

OUTPUT PERFORMANCE TARGET

OUTCOME PERFORMANCE TARGET

> 90 - 100% > 95 - 100%

CUSTOMER VIEW

Conduct all required inspections (Laws, treaties, regulations, SOPs, other directives).

CAPABILITY LEVEL - 2

COST FACTOR

PRIMARY WORK DRIVER

75 # of required inspections

OUTPUT PERFORMANCE TARGET

OUTCOME PERFORMANCE TARGET

> 75 - 89% > 95 - 100%

CUSTOMER VIEW

Conduct all inspections required by laws, treaties and regulations.

CAPABILITY LEVEL - 3

COST FACTOR

PRIMARY WORK DRIVER

50 # of required inspections

OUTPUT PERFORMANCE TARGET

OUTCOME PERFORMANCE TARGET

> 50 - 74%

> 95 - 100%

CUSTOMER VIEW

Conduct all inspections required by laws and treaties.

APPENDIX A

SERVICES REFLECTED HEREIN MAY NOT BE AVAILABLE. Levels of Service; their frequency, quality, quantity and timeliness are influenced by the installations' funding posture and changes from higher headquarters. Customers will reimburse for all services above Common Levels of Support (CLS) in accordance with DODI 4000.19 for any service that ". . . increases the support supplier's direct costs (i.e., incremental direct cost). Costs associated with common use infrastructure are non-reimbursable, except for support provided solely for the benefit of one or more tenants. . ." Reimbursable costs may include but are not limited to overtime for Garrison employees, actual cost of contract support or any other incremental direct costs to provide services beyond the common level of support for a tenant or other customer.

Service - 300
Command and Control
Directorate of Plans, Training, Mobilization and Security
Point of Contact: dptmsorg@conus.army.mil, 301-677-6213
Building 4551